

Further information:

For more information please contact the Dynamic
Keyworker Service on:

 01925 303440  cmicb-war.halcyp@nhs.net

Dynamic Keyworker Service

Information for families explaining the
Dynamic Keyworker Service



What is the Dynamic Keyworker Service?

The Dynamic Keyworker Service is a new project led by NHS England's Long-Term Plan which states, 'By 2023/24 children and young people with a learning disability and/or who are autistic with the most complex needs will have a designated keyworker.'

Initially keyworker support will be provided to children and young people up to age 25 years with a learning disability and/or autism who are registered on the Dynamic Support Database and who are inpatients or are at risk of being admitted to a mental health hospital.

What is a Dynamic Key Support Worker?

The Dynamic Key Support Workers are a small team with specialist knowledge and skills in working with people who have either a Learning Disability and/or Autism. They are not a clinical team and will not perform any clinical interventions.

Keyworkers understand that the parents/carers are the experts in the child or young person's care needs – they are there to support and empower families, they do this by:

- Being a point of contact for the family and all the involved professionals across the agencies/organisations
- Having regular contact with the family; listen to, support and work in partnership with the family, sharing information and following up on plans agreed.
- Providing of information and advice, helping families to build their own confidence and be in control of the choices open to them.

Should a child or young person up to age 25 years, be at risk of admission to a Mental Health Setting, the key workers will work closely with the family alongside other agencies involved to try and prevent this happening or will remain involved to try to make the hospital stay as short as possible and to facilitate a smooth discharge.

What is the Dynamic Support Database?

The Dynamic Support Database (DSD) is a register that has information about the child/young person and what areas of their care may require enhanced community support.

The information helps services to work more closely together to manage a persons support effectively and ensure good outcomes in the community.

Once identified and added to the DSD, care will be routinely reviewed in collaboration with the support network to make sure that all the best practice for children and young people with a learning disability and/or autism is in place.



How do I get a Dynamic Key Support Worker?

If a child or young person has a diagnosis of Autism and/or a Learning Disability and they are at risk of placement breakdown or requiring a Tier 4 admission, then they can be referred into the Dynamic Keyworker Service.

Referrals can be made by professionals only and we currently do not accept self-referrals.

Referral information can be requested via our email address; cmicb-war-halcyp@nhs.net.

Once a referral has been received and vetted, the child or young person will be allocated a Dynamic Key Support Worker.

The Dynamic Key Support Worker will then contact the child/young person and their family and start to discover how they can help and support.